

Fall Education Forum |

OCT 21 & 22, 2010 BALTIMORE
PRECONFERENCE OCTOBER 18 – 20, 2010

LEADERSHIP

- Managing Change
- Managing Stress

RESIDENT VOICE AND CHOICE

- MDS 3.0
- Clinical Assessment
- Interview Skills
- CAAs
- Care Planning

REIMBURSEMENT

- RUG-IV
- PPS

RESIDENT OUTCOMES/ CONSUMER REPORTING

- Survey
- QIS
- Five-Star
- NH Compare

CULTURE CHANGE: A Life Well Lived

ROADMAP TO THE FUTURE »

AANAC

Sheraton Baltimore City Center Hotel

ROADMAP...

With the unprecedented changes happening in our field—MDS 3.0, RUG-IV and healthcare reform—there has never been a more critical time to ensure you are prepared with the most up-to-date, accurate information available. Join us in Baltimore for the AANAC Fall Education Forum, where we have brought together top experts to provide you with material on the most current and targeted topics on resident care, reimbursement, regulatory oversight and culture change. We are confident this conference will meet—and exceed—all your expectations.

- **Hear dynamic keynote speakers** address change management, leadership and coping with career stress
- **Get up-to-the-minute information** on the MDS 3.0 rollout, RUG-IV, reimbursement and the Quality Indicator Survey (QIS)
- **Learn how to improve facility operations** with practical ideas and advice from experts in the field
- **Stay current** on critical clinical care topics
- Find out more about **culture change progress and initiatives**
- **Connect with colleagues** through numerous networking opportunities

Be sure to take advantage of this time to stop by the registration desk and introduce yourself to the AANAC staff. Also, please attend the evening reception on Thursday night to network and learn about your valuable AANAC membership benefits!

There will be many opportunities throughout the conference to seek out the Board Members and let us know what we can do to make your job easier or ways we can improve AANAC.

We hope that you will have a great time and take new ideas and solutions, renewed energy and newfound confidence back to your team, along with a roadmap to the future.

Sincerely,



Carol Siem

Carol Siem
MSN, RN, BC, GNP, RAC-CT, C-NE



Diane Carter

Diane Carter
RN, MSN, RAC-CT, C-NE



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TOP 10 REASONS TO ATTEND

- 1. MDS 3.0, RUG-IV and healthcare reform** are bringing dramatic changes to the long-term care field. Learn firsthand from the experts what these changes mean and how to implement them.
- 2. There's no question the months ahead will be stressful.** Get powerful advice from dynamic keynote speakers on how to lead your facility through these changes confidently, model positive behavior, and manage stress and burnout.
- 3. Get an intensive education on all things long-term care:** quality of life tags, coding, skin conditions, MDS automation, Medicare and more.
- 4. Miscoding can cost your facility thousands.** Learn how to code correctly, avoid costly errors and receive the reimbursement you are entitled to.
- 5. Earn highly-respected long-term care certifications:** Resident Assessment Coordinator-Certified (RAC-CT®) and Certified Nurse Executive (C-NE).
- 6. Learn how MDS 3.0 development has driven the culture change movement.**
- 7. Find resources for managing challenging behaviors** in staff and residents.
- 8. The best defense is a strong offense.** Get practical information on how to prepare for the vastly different QIS.
- 9. Earn valuable continuing education credits.**
- 10. Having a strong support system is essential.** You'll have ample opportunity to connect with peers and build relationships that will help you professionally and personally on the road to the future of long-term care.

WHO SHOULD ATTEND?

The AANAC Fall Education Forum is the premier gathering of healthcare professionals in the long-term care field. The conference brings together hundreds of people who are dedicated to providing top-quality care to their residents, including:

- Registered Nurses
- Licensed Practical Nurses
- Nurse Assessment Coordinators
- Directors and Assistant Directors of Nursing
- Regional Directors
- Corporate Reimbursement Specialists
- Corporate Consultants
- Administrators
- Physical Therapists
- Occupational Therapists
- Speech Therapists
- Health Information Professionals
- Dieticians
- All members of the interdisciplinary team involved in assessment and care planning

GOING GREEN!

AANAC is working on ways to reduce the amount of paper we use at our conferences. For this year's Education Forum, you will be provided downloadable conference handouts from the AANAC website before the conference so that you can bring only handouts for the sessions that you plan to attend. To reduce unnecessary volumes of printed copy, conference

handouts will not be available for pre-purchase or on-site for the main conference. That way, you are also assured of getting the most-up-to-date handouts before and after the conference.

Workbooks and handouts for the preconference workshops will be provided at no charge.

TOPICS

- CMS Updates
- MDS 3.0
- RUG-IV
- Leadership and Change Management
- Culture Change
- QIS
- Billing and Reimbursement
- Skin Care
- Electronic Medical Record Implementation
- Individualized Care Planning
- End-of-Life Issues
- ...and many more!

CONTINUING EDUCATION CREDITS

AANAC is approved as a provider of continuing education in nursing by the Colorado Nurses Association, which is accredited as an approver of continuing education in nursing by the American Nurses Credentialing Center's Commission on Accreditation. The two-day conference provides up to a total of 12 CE's for nurses.

AANAC works in conjunction with NAB (National Association of Long Term Care Administrator Boards) to provide nursing home administrators continuing education. We suggest that you check the AANAC website periodically for updates as to which courses have been approved for NAB credit.

Though a course/workshop has been submitted to NAB for approval, AANAC cannot guarantee that it will be approved for NAB credit.



SCHEDULE AT A GLANCE

MONDAY, OCTOBER 18

- 7 am – 5 pm Registration Open
- 7 – 8 am Continental Breakfast
- 8 am – 5 pm RAC-CT® Certification Workshop*
- 8 am – 5 pm C-NE Certification Workshop*
- 8 am – 5 pm Medicare University*

TUESDAY, OCTOBER 19

- 7 am – 5 pm Registration Open
- 7 – 8 am Continental Breakfast
- 8 am – 5 pm RAC-CT® Certification Workshop*
- 8 am – 5 pm RAC-CT® Recertification Workshop*
- 8 am – 5 pm C-NE Certification Workshop*
- 8 am – 5 pm Medicare University*

WEDNESDAY, OCTOBER 20

- 7 am – 5 pm Registration Open
- 7 – 8 am Continental Breakfast
- 8 am – 5 pm RAC-CT® Certification Workshop*
- 8 am – 5 pm RAC-CT® Recertification Workshop*
- 8 am – 5 pm C-NE Certification Workshop*
- 8 am – 5 pm Medicare University*

THURSDAY, OCTOBER 21

- 7 am – 5 pm Registration Open
- 7 – 8 am Continental Breakfast
- 8 – 8:30 am Welcome & Opening
- 8:30 – 10 am Opening Keynote Address
- 10 – 10:30 am Networking Break
- 10:30 am – Noon Keynote Address
- Noon – 1 pm Lunch
- 1 – 2:30 pm Breakout Sessions
- 2:30 – 3 pm Networking Break
- 3 – 4:30 pm Breakout Sessions
- 5:30 – 6:30 pm Networking Reception

FRIDAY, OCTOBER 22

- 7 am – 3 pm Registration Open
- 7 – 8 am Continental Breakfast
- 8 – 8:15 am Opening Remarks
- 8:15 – 9:45 am Keynote Address
- 9:45 – 10 am Networking Break
- 10 – 11:30 am Keynote Address
- 11:30 am – 12:30 pm Lunch
- 12:30 – 2 pm Breakout Sessions
- 2 – 2:30 pm Networking Break
- 2:30 – 4 pm Breakout Sessions

* These workshops require separate registration.
Breakfast and lunch included.

“The knowledge I gained along with the opportunity to share information and learn from others who also work with the MDS was a great experience.”

— ANTONIA C. PRESTON, RN, BSN, RAC-CT
GUNTERSVILLE, AL

AANAC CERTIFICATION & EDUCATION PRE-CONFERENCE WORKSHOPS

Monday – Wednesday, October 18 – 20



THREE-DAY RAC-CT® CERTIFICATION PROGRAM

October 18 – 20, 2010

Taught by *Rena Shephard*, MHA, RN, RAC-MT, C-NE

Become a Certified Resident Assessment Coordinator (RAC-CT®) and set yourself apart from the rest.

AANAC's RAC-CT® certification program has long set the national standard for SNF MDS/PPS education. It has now been updated by leading experts to reflect the changes under MDS 3.0 and RUG-IV to provide you with the most up-to-date information critical to performing your job responsibilities.

This three-day workshop is designed for long-term care professionals who would like to increase their command of clinical assessment and care planning, completion of the MDS, and the regulatory process surrounding the RAI/MDS process. Earning the RAC-CT® designation also gives you the credentials to prove your expertise in MDS 3.0, making you an invaluable asset for leading your facility through this transition.

If you are earning your RAC-CT® for the first time, or if you earned the designation prior to January 1, 2007, you must complete and pass a total of 10 courses, consisting of seven core courses and three electives. The 10 courses will be presented during the three-day preconference certification workshop.

Core Curriculum

- MDS Coding for OBRA and PPS
- OBRA Timing and Scheduling
- PPS Timing and Scheduling
- RUG-IV
- CAAs
- Care Planning
- Medicare Part A

Workshop Electives

- Accurately Assessing Activities of Daily Living (ADLs)
- Accurately Assessing Pain and the MDS 3.0
- Five-Star Quality Rating System

The three-day RAC-CT® Certification Workshop provides 7.5 CE's each of the three days, for a total of 22.5 CE's for nurses.

TWO-DAY RAC-CT® RECERTIFICATION PROGRAM

October 19 – 20, 2010

Taught by *Ron Orth*, RN, NHA, CPC, RAC-MT

If you earned your RAC-CT® designation after December 31, 2006, you only need to attend this two-day workshop to recertify from the MDS 2.0 to the MDS 3.0. The program includes five core courses:

- MDS Coding for OBRA and PPS
- OBRA Timing and Scheduling
- PPS Timing and Scheduling
- RUG-IV
- CAAs

The two-day RAC-CT® Recertification Workshop provides 7.5 CE's each day, for a total of 15 CE's for nurses.

Each participant must pass each course with a score of 80% or higher in order to be RAC-CT® certified and included in the AANAC National Database for the RAC-CT®.

Students have 90 days from the completion of the workshop to take and pass the final exams. The RAC-CT® certificate and pin will be mailed once all required final exams are passed.

AANAC CERTIFICATION & EDUCATION PRE-CONFERENCE WORKSHOPS

Monday – Wednesday, October 18 – 20

C-NE CERTIFICATION PROGRAM

October 18 – 20, 2010

*Taught by Sandy Biggi, BSN, SNT, RAC-MT, C-NE and
Jennifer Pettis, RN, RAC-MT, C-NE*

While there are many challenges in long-term care, there is little question that managing staff and preparing for survey top the list of “stress inducers.” The Certified Nurse Executive program was designed to strengthen the knowledge and abilities of DONs, administrators, corporate clinical directors and other nurse leaders in:

- Leading staff and fostering a caring environment
- Making more informed decisions about staff and resident needs
- Human resource regulations, laws and challenges
- Protecting your facility with a quality improvement and risk management plan
- Best practices for survey preparation

Reach your potential with the C-NE designation.

Earning this certification demonstrates your expertise and places you in a unique class of professionals, giving you an advantage in the workplace and in your career.

The C-NE certification requires you to complete and pass a total of 10 courses, consisting of seven core courses and three electives. The 10 courses will be presented during the three-day preconference certification workshop.

The C-NE Certification Workshop provides 7.5 CEs each day for a total of 22.5 CEs for nurses.

ATTENTION: To obtain the C-NE certification, you must be an RN. If you are not an RN, you are encouraged to complete the workshop and receive the LTCM-C (Long Term Care Manager—Credentialed).

Seven Core Courses

- Leadership and Management for the Nurse Executive
- Human Resource Management
- Risk Management
- Survey Readiness 24/7/365
- Survey Management and Enforcement
- Quality Improvement and the Nurse Executive
- Understanding Quality Indicators and Quality Measures

Elective Courses

- Administrative Oversight of the RAI/MDS Process
- Pain Management
- Skin Management

Participants must complete the ten courses and pass the course exams with a score of 80% or higher to be awarded the Nurse Executive Certification (C-NE) certification and be included in the AANAC C-NE National Database.

Students have 90 days from the completion of the workshop to take and pass the final exams. The C-NE certificate and pin will be mailed once all required final exams are passed.

“The pre-conference workshop for RAC-CT[®] recertification was amazing. The information was presented professionally with great examples.”

— BET ELLIS, RN, MSN, NHA-NC
WINSTON-SALEM, NC

AANAC CERTIFICATION & EDUCATION PRE-CONFERENCE WORKSHOPS

Monday – Wednesday, October 18 – 20



**MEDICARE
UNIVERSITY**

October 18 – 20, 2010

Taught by Judy Wilhide Brandt, RN, BA, RAC-MT, C-NE

AANAC has been setting the standard in SNF/PPS MDS education for over a decade; now the bar is set even higher! We proudly introduce “Medicare University,” a three-day intensive seminar designed to meet the needs of clinicians and anyone involved in billing who finds him/herself mired in confusing, complex and ever-changing regulations and requirements.

Medicare Basics:

Overview of Medicare/SNF Benefit

- Technical eligibility/skilled coverage
- Compliance with daily skilled need
- Direct and indirect skilled services
- Beneficiary Notices
- Billing- UB-04

Medicare A:

Growing and Keeping SNF Market Share

- Pre-admissions/admissions process
- Coverage decisions
- Interdisciplinary team daily management of program
- Managing Five-Star, NH Compare Programs
- Culture Change benefits in post acute SNF

SNF Documentation:

Sound Documentation of Need for SNF Services

- Auditing/PPS management tools

Rehabilitation Therapy Under PPS:

What Constitutes Qualified Therapy

- In-house vs. outsourced therapy
- Coordinating therapy schedules
- Part B coverage

PPS System:

Bundled Services/Components of Daily Rate

- RUG-III/RUG-IV: calculate the RUG rate
- MDS 2.0/3.0 accurate coding
- PPS schedule and payment by type of assessment
- Financial penalties
- Setting the ARD to capture care

RUG-IV:

RUG 66 and Resident Acuity

- ADL scoring
- Hierarchy vs. CMI Maximization
- Capturing all services and team work

Consolidate Billing:


Inclusions/Exclusions

- Clarify common issues/identify strategies for billing

Medicare Review Process

- Responding to additional development requests, provider appeals and the Medicare appeals process

Medicare University is not a certification; there are no final exams associated with this workshop, as it is strictly informational.

 **The three-day Medicare University provides 7.5 CEs each day, for a total of 22.5 CEs for nurses.**

All preconference workshops include handouts, workbooks, lunches and breaks.

THURSDAY, OCTOBER 21

7 am – 5 pm Registration Open

7 – 8 am Continental Breakfast
(provided)

8 – 8:30 am Welcome & Opening

8:30 – 10 am Keynote
*MINDSHIFT: Change Is Inevitable, Growth Is
Optional Susan Murphy, PhD, MBA, RN*

10 – 10:30 am Networking Break

10:30 am – Noon Keynote
*MDS 3.0 and the Quality of Life Tags: Assessment
and Regulation Embrace Culture Change Rena
Shephard, MHA, RN, RAC-MT, C-NE and Debra
Saliba, MD, MPH*

Noon – 1 pm Lunch (provided)

1 – 2:30 pm Breakout Sessions
*Triple Check: Key to Accurate Reimbursement
Sophie Campbell, MSN, RN, CRRN, RAC-CT and
Stephanie Kessler, Senior Manager*
*Roadmap to Understanding Case-Mix Revenue Via
Innovative Programming and Management
Cheryl Ben-David, PT, DPT*

*In the Company of Women: Joys & Challenges of
Working With Women
Susan Murphy, PhD, MBA, RN*

*Functional Decline: Preventing the
Downward Spiral—and Increasing
Your Five-Star Rating Rena Shephard,
MHA, RN, RAC-MT, C-NE*

2:30 – 3 pm Break

3 – 4:30 pm Breakout Sessions
*Hit the High Notes With MDS 3.0 Scales
Sheila Capitosti, RN-BC, NHA, MHSA*
*Are Your Medicare Meetings Working for You?
Marilyn Mines, RN, BC, RAC-CT*

*Individualized Care Planning
Annette Sanders, BS, RN*

*Achieving Successful Outcomes in Long-Term
Care Electronic Medical Record (EMR)
Implementation Janine Savage, RN, RAC-CT, CHC*

5:30 – 6:30 pm Evening Networking
Reception

**“The culture
change
info was
fantastic.”**

— **DOREEN
SHELTRA, RN**
WESTMORELAND,
NH



THURSDAY



KEYNOTE ADDRESSES



MINDSHIFT: CHANGE IS INEVITABLE, GROWTH IS OPTIONAL

8:30 – 10 am

Susan Murphy, PhD, MBA, RN

Change energizes some people and paralyzes others. The rate of change in today's world is escalating—and will continue to do so. This humorous, high content presentation addresses the four stages of change and predictable human behaviors that occur during each stage. There are specific actions needed at each stage to get back on track and navigate through the change. As a healthcare leader, embracing change is critical to your success. Research shows that the behavior of leaders is the most important factor in how people in organizations accept change. Self-management is one of the toughest challenges during times of change. It is no longer survival of the fittest, but survival of the most flexible. By proactively shifting our mindset from resisting change to embracing change, professionals can learn to respond to change by strategically planning for the impact of change. This presentation will focus on prescriptions for surviving and thriving during times of change.

This presentation will address:

- Four stages of change
- Human behaviors occurring at each stage of change
- Leadership behaviors required to navigate through change
- Prescription for thriving during change



MDS 3.0 AND THE QUALITY OF LIFE TAGS: ASSESSMENT AND REGULATION EMBRACE CULTURE CHANGE

10:30 am – Noon

Rena Shephard, MHA, RN, RAC-MT, C-NE and Debra Saliba, MD, MPH

The new MDS 3.0 scripted interviews and the recently updated Quality of Life survey tags make it clear that nursing homes are expected to provide care based on a resident's specific needs, preferences, routines, and priorities. This session will look at how these CMS initiatives connect with the culture change movement that's sweeping through nursing homes across the country and will spotlight valuable methods for achieving this different kind of relationship with residents.

BREAKOUT SESSIONS

1 – 2:30 pm

TRIPLE CHECK: KEY TO ACCURATE REIMBURSEMENT

*Sophie Campbell, MSN, RN, CRRN, RAC-CT
and Stephanie Kessler, Senior Manager*

2010 is the year of significant change in status for MDS assessments and reimbursement. One constant is the OIG FY 2011 Work Plan requirement for documentation support for submitted claims for reimbursement to providers. This session will correlate compliance requirements to processes resulting in accurate claims for reimbursement.

ROADMAP TO UNDERSTANDING CASE-MIX REVENUE VIA INNOVATIVE PROGRAMMING AND MANAGEMENT

Cheryl Ben-David, PT, DPT

This presentation focuses on rehab department management, with emphasis on developing programs for the long-term resident; identifying reimbursement opportunities and highlighting collaboration of nursing and rehab, while providing ethical programming and quality outcomes. The presentation clarifies documentation requirements, including timing across payers, affecting viability of associated billing.

IN THE COMPANY OF WOMEN: JOYS & CHALLENGES OF WORKING WITH WOMEN

Susan Murphy, PhD, MBA, RN

Based on the best-selling book about women working with women, Dr. Susan Murphy's presentation uses humor and research to explore how to create powerful alliances among women. This illuminating presentation explores the Power-Dead-Even-Rule as well as research findings - biological, genetic and sociological—that explain female behavior. When women work well together, morale and productivity of the whole team improves. When women have conflict, indirect aggression and sabotage may occur. Dr. Murphy presents this important topic with respect, wit, and relevant stories. She provides strategies for developing successful relationships.

This presentation will address:

- Gender Differences in brain structure, hormones, sociology, and genetics
- How Power affects relationships and impact of the Power-Dead-Even Rule
- Strategies for dealing with "Difficult Women"
- Effective methods and tools for developing successful relationships

FUNCTIONAL DECLINE: PREVENTING THE DOWNWARD SPIRAL—AND INCREASING YOUR FIVE-STAR RATING

Rena Shephard, MHA, RN, RAC-MT, C-NE

Assisting residents to attain or maintain the highest level of well-being is OBRA's mandate for nursing homes, but facilities still struggle with this challenge. Learn how to strengthen systems and improve functional outcomes as well as quality of life—and your Five-Star rating at the same time.



BREAKOUT SESSIONS

3 – 4:30 pm

HIT THE HIGH NOTES WITH MDS 3.0 SCALES

Sheila Capitosti, RN-BC, NHA, MHSA

This program will provide an overview of the BIMS, the CAM, the PHQ-9 and the Numeric and Verbal Pain Intensity Scales and identify changes to the ADL Index for MDS 3.0. Case study examples and ideas for applying the scales beyond the MDS will be discussed.

ARE YOUR MEDICARE MEETINGS WORKING FOR YOU?

Marilyn Mines, RN, BC, RAC-CT

Medicare meetings are frequently time consuming and don't accomplish what they really need to. This session will provide the audience with tools to better manage the meetings and allow therapy, billing, and nursing to get needed information in a more timely fashion.

INDIVIDUALIZED CARE PLANNING

Annette Sanders, BS, RN

Individualized care planning involves a fundamental shift in the process of care planning: removing the task orientation and focusing on the person and their abilities. Transforming to person-centered care challenges us to review and alter our care planning process so goals are set by residents and caregivers.

ACHIEVING SUCCESSFUL OUTCOMES IN LONG TERM CARE ELECTRONIC MEDICAL RECORD (EMR) IMPLEMENTATION

Janine Savage, RN, RAC-CT, CHC

Despite evidence demonstrating the benefits of using information technology, long-term care has been slow to implement electronic medical records. Many barriers and obstacles to successful outcomes exist. This unique presentation will focus on a leading-edge approach to EMR implementation using a best-practice adoption model.

EVENING NETWORKING RECEPTION

5:30 – 6:30 pm

Join your colleagues for hors d'oeuvres, a cash bar and plenty of socializing. Network with peers and take a few moments to learn more about the benefits of your AANAC membership. Open to registered conference attendees only.



FRIDAY, OCTOBER 22

FRIDAY

7 am – 3 pm Registration Open

7 – 8 am Continental Breakfast
(provided)

8 – 8:15 am Opening Remarks

8:15 – 9:45 am Keynote Address
CMS Updates Ellen Berry, PT, Karen Schoeneman,
MPA, and Thomas Dudley, MS, RN

9:45 – 10 am Networking Break

10 – 11:30 am Keynote Address
*If You Are Not a Little Crazy, You Cannot Come
Into My House* Francis Battisti, PhD, LCSW

11:30 am – 12:30 pm Lunch (provided)

12:30 – 2 pm Breakout Sessions

*What to Say When: Conversations at the End
of Life* Sandy Reifsteck, RN, MS Ed, FACMPE

*Highlights of MDS 3.0 Section M Skin
Conditions* Elizabeth Ayello, PhD, RN, ACNS-BC,
CWON, MAPWCA, FAAN

*Care Area Assessments—Improving Quality and
Meeting Requirements* Rena Shephard, MHA, RN,
RAC-MT, C-NE

*Quality Indicator Survey—Fundamentals
of What You Need to Know*
Kenneth Daily, LNHA, BA

2 – 2:30 pm Networking Break

2:30 – 4 pm Breakout Sessions

*The Wave of the Future: Culture Change and
the MDS 3.0* Lisa Hohlbein, RN, RAC-CT, MSCN
and Janet Watton, CTRS, Eden Educator

*Everything You Ever Wanted to Know About
MDS Automation and Options for Correcting
an MDS 3.0* Barbara Thomsen, CDM, CFPP, RAC-CT

MDS 3.0 and Medicare
Carol Maher, RN-BC, RAC-CT

*Using the QIS Critical Element for Quality
Assurance and Improvement*
Kenneth Daily, LNHA, BA



“Even though I thought I knew the information, having an actual teacher allowed me to see things in a different light and gave me the opportunity to ask questions.”

— MARY MCCARTHY, RN, RAC-CT
POCATELLO, ID



KEYNOTE ADDRESSES



CMS UPDATES

8:15 – 9:45 am

*Thomas Dudley, MS RN; Ellen Berry, PT and Karen Schoeneman, MPA
(Invited)*

This program is intended to keep you up-to-date with an overview of the RAI/MDS activities under development at the Centers for Medicare & Medicaid Services. Participants will receive updated information on the status of the MDS 3.0 and implementation plans. Additional updates will be provided on RUG-IV, development of new quality measures, Value-Based Purchasing (Pay for Performance), the Recovery Audit Contractor (RAC) Program, the Five Star Program and the Quality Indicator Survey (QIS).



IF YOU ARE NOT A LITTLE CRAZY, YOU CANNOT COME INTO MY HOUSE

10:00-11:30 a.m.

Francis Battisti, PhD, LCSW

As professionals, life is full of circumstances that allow us to forget about being good to ourselves. These circumstances, if not handled consciously, can start a process of destruction in our bodies and minds. "If You Are Not A Little Crazy..." is a high-energy program designed for renewed sense of purpose, harmony and spontaneity.

BREAKOUT SESSIONS

12:30 – 2 pm

WHAT TO SAY WHEN: CONVERSATIONS AT THE END OF LIFE

Sandy Reifsteck, RN, MS Ed, FACMPE

Studies show that patients nearing the end of life die in pain, often receiving treatments that are “high burden and low benefit”. Communication skills are key in the delivery of palliative care. Outcomes include identification of concerns, relief of distress, coping and quality of life.

HIGHLIGHTS OF MDS 3.0 SECTION M—SKIN CONDITIONS

Elizabeth A. Ayello, PhD, RN, ACNS-BC, CWON, MAPWCA, FAAN

The CMS timetable is that MDS 3.0 will be implemented October 2010. Since section M Skin Conditions is significantly expanded and is now three pages in length, facility system changes regarding documentation and new clinician assessment skills are needed. An overview of key elements of section M will be discussed in this breakout session.



CARE AREA ASSESSMENTS— IMPROVING QUALITY AND MEETING REQUIREMENTS

Rena Shephard, MHA, RN, RAC-MT, C-NE

Care Areas Assessments (CAAs) are part of the new lingo for MDS 3.0. But what are the CAAs, what will surveyors be looking for, and how can CAAs improve care? Come to this session and find out.

QUALITY INDICATOR SURVEY— FUNDAMENTALS OF WHAT YOU NEED TO KNOW

Kenneth Daily, LNHA, BA

More than 20 states have begun to transition to the Quality Indicator Survey (QIS) process with the remaining states scheduled to begin implementation over the coming years. The QIS is the revised survey and certification program by the CMS which incorporates a comprehensive and systematic approach to review all regulatory areas and through the use of sophisticated computer software. Surveyors use standardized interview, record analysis and observation techniques to determine a facility's Quality Care Indicators (QCI). Each QCI determined to be greater than the established government threshold triggers a surveyor investigation to determine facility compliance with the federal regulations. This session will guide participants through the “big picture” overview and basic foundation of the QIS to understand and manage the process and how it differs from the traditional survey.

FRIDAY

BREAKOUT SESSIONS

2:30 – 4 pm

THE WAVE OF THE FUTURE: CULTURE CHANGE AND THE MDS 3.0

*Lisa Hohlbein, RN, RAC-CT, MSCN
and Janet Watton, CTRS, Eden Educator*

This session describes techniques to link the MDS 3.0 to culture change and resident-directed care. Attendees will be shown how to incorporate the wave of the future by using targeted resident information to help predict and plan individualized care. Takeaways include resources to manage challenging behaviors.

EVERYTHING YOU EVER WANTED TO KNOW ABOUT MDS AUTOMATION AND OPTIONS FOR CORRECTING AN MDS 3.0

Barbara Thomsen, CDM, CFPP, RAC-CT

This program will provide a step by step walk through of the MDS 3.0 automation and corrections process including the submission process, accessing the CASPER reporting system, and how to use validation reports. This session is an absolute must for those new to this process and for old timers that need an update on these systems.

MDS 3.0 AND MEDICARE

Carol Maher, RN-BC, RAC-CT

This in-the-trenches type presentation will help the PPS team understand how to set MDS 3.0 ARDs according to instructions in the RAI User's Manual and medicare regulations, how the new MDS 3.0 assessments impact both the PPS schedule and billing and how resident absences impact the PPS schedule.

USING THE QIS CRITICAL ELEMENT FOR QUALITY ASSURANCE AND IMPROVEMENT

Kenneth Daily, LNHA, BA

Whether your state is already being surveyed under the new QIS process, or soon will be, this session is essential. The old adage of the “best defense is a strong offense” surely applies and being prepared for the QIS has never been more important. While the actual OBRA regulations have not changed, the QIS Process is vastly different from the traditional survey. Performing well under this two-stage, nine-task process will require an understanding of and preparation for the more than 160 Quality of Care Indicators and the Critical Element Pathways. Employing the QIS process into your facility's quality program is practical proactive system for management of care and quality that can be readily understood, provides the most current information and parallels the QIS standards—creating an environment of monitoring of resident care and facility performance and a surefire way to avoid survey surprises.

“The opportunity to hear speakers that are so knowledgeable, and trusting that what they present is the latest and most accurate information, is invaluable.”

— SHARON SIEMONSMA, RN
MADISON, SD

ABOUT THE SPEAKERS

KEYNOTE SPEAKERS

Susan Murphy, PhD, MBA, RN

Dr. Susan Murphy is known for her “wit and wisdom” as a keynote speaker, author and leadership consultant. She has been an executive in two Fortune 500 Corporations, serves on the adjunct faculty of Vanderbilt University School of Nursing, and has performed international consulting and speaking for 20 years to a variety of industries. Susan has written numerous books including: *In the Company of Women*, *Maximizing Performance Management*, *Conversations on Success and Leading a Multi-Generational Workforce*. In the *Company of Women*, co-authored with Dr. Pat Heim, has been featured on “Good Morning, America”, *Time* magazine, *USA Today.com*, and *BBC*. It was selected as *Harvard Business School's* “Book of the Month” and has been translated into several languages. Dr. Susan Murphy’s degrees include a BSN, MBA, and PhD in Organizational Systems.

Rena Shephard, MHA, RN, RAC-MT, C-NE

Ms. Shephard is president of RRS Healthcare Consulting Services in San Diego, providing long-term care consulting and training to facilities, corporations, and attorneys nationwide. The founding chair and current executive editor of AANAC, she is a nationally recognized expert and popular speaker on resident assessment and care in nursing homes. She has been a consultant to several CMS projects, and she is a member of the MDS 3.0 development team. She also served as a Director of Nursing Services in nursing homes for 14 years.

Debra Saliba, MD, MPH

Debra Saliba is the Anna & Harry Borun Chair in Geriatrics at UCLA and Director of the UCLA Borun Center. Dr. Saliba is a practicing geriatrician whose research has focused on creating tools and knowledge that can be applied to improving quality of care for vulnerable older adults. She was the principal investigator for the Centers for Medicare & Medicaid Services’ MDS 3.0 Revision and Evaluation project and the collaborative VA MDS Validation project.

Dr. Saliba’s research in quality of care and vulnerable populations has received awards from the *Journal of the American Medical Directors Association*, *VA Health Services Research & Development*, and the *American Geriatrics Society*. She serves on the Board of Directors for the *American Geriatrics Society* and the *California Association of Long Term Care Medicine*.

Thomas Dudley, MS, RN (Invited)

Mr. Dudley has been with CMS since 2000 and is a Health Insurance Specialist in the Division of Chronic and Post-Acute Care in the Office of Clinical Standards and Quality. Duties include the Nursing Home clinical performance measures and overseeing the development and implementation of MDS 3.0. Past CMS projects have included the development of the many databases on www.medicare.gov.

Ellen M. Berry, PT (Invited)

Ellen is the Senior Clinical Policy and Research Analyst, Division of Institutional Post-Acute Care with CMS and is the lead analyst for SNF clinical issues with regards to payment and policy. She has over 15 years of experience as a physical therapist and rehabilitation manager and has spent more than 10 years in the long-term care and skilled nursing facility settings. She has received multiple awards for her work on SNF issues, post-acute care payment reform demonstration and nursing home value based purchasing. Current responsibilities include being CMM lead for the CMS MDS team and SNF swing beds, CMM for the post-acute care payment reform demonstration, Chronic Care Policy Group lead for Therapy Resource Group, clinical lead for RUG refinements and policy and payment related to SNF PPS and Division Senior Policy Advisor for Long-Term Task Force and Nursing Home Value-Based Purchasing Subcommittee among others.

Karen C. Schoeneman, MPA (Invited)

Ms. Schoeneman is a senior policy analyst and project officer with the CMS Division of Nursing Homes, which has the responsibility for survey and certification of nursing homes. Karen is co-lead for the long-term care survey process, and is the lead for the Quality of Life requirements. She manages the research contract for the demonstration of the new Quality Indicator Survey (QIS). She is a nationally recognized expert in culture change and is the CMS lead for this topic. She is one of the founding members of the Pioneer Network and is also an Eden Associate.

Francis Battisti, PhD, LCSW

Noted professor, speaker, consultant, and author, Dr. Francis L. Battisti offers individuals and organizations a pathway to explore their potential and move toward desired transformation. His national reputation in the field of healthy aging and enhancement is manifest in his work with major organizations. Francis has been a long-term care consultant for over twenty years.

BREAKOUT SPEAKERS

Elizabeth A. Ayello, PhD, RN, ACNS-BC, CWON, ETN, MAPWCA, FAAN

Elizabeth is an international expert in wound, ostomy and continence care. A past president of the National Pressure Ulcer Advisory Panel (NPUAP), Dr. Ayello consulted with CMS on the revised guidance for Tag F314 and developed the CMS education slide deck Section M Skin Conditions for MDS 3.0.

Cheryl Ben-David, PT, DPT

Cheryl is the Executive Director of CONSULTcbendavid, providing rehab management/support to skilled nursing facilities and drawing on over 20 years of clinical and management experience directing rehab departments in long-term care programs, maximizing budgets and implementing proper staffing ratios. Currently, she presents at conferences for administrators and rehab clinicians on rehab department enhancements.

Sophie Campbell, MSN, RN, CRRN, RAC-CT

Sophie A. Campbell, MSN, RN, CRRN, RAC-T, Manager, Senior Healthcare Consultant, joined Parente Randolph in 1999 in the Long Term Care Services Division. Ms. Campbell is involved with long-term care client engagements that include operational audits and remediation, survey preparation and remediation, MDS accuracy audits and development of data collection processes, staff education related to multiple topics, Performance Improvement systems development and implementation using the Quality Indicator reports and documentation audits, education and streamlining. Ms. Campbell has prior experience as a Director of Nursing, Nursing Supervisor and Clinical Supervisor.

Sheila Capitosti, RN-BC, NHA, MHSA

Sheila's in-depth knowledge and experience is concentrated in all aspects of nursing home operations, clinical processes, quality improvement services and clinical program development. She is a frequent speaker at national and state conferences and has authored numerous articles making her a seasoned, well-rounded speaker.

Kenneth Daily, LNHA

Kenneth is the president of Elder Care Systems Group (ESCG) and a nationally recognized leader with wide-ranging experiences in advancing long-term healthcare. Mr. Daily has nearly 25 years' experience in the long-term healthcare industry, both as a healthcare professional as well as in management and consulting. Kenn currently leads ESCG, a long term healthcare-focused consulting firm, which specializes in facility management, quality improvement, productivity and education. Kenn is a well-regarded and entertaining speaker who is a member of the Ohio Health Care Association Board of Trustees. Kenn was recognized recently by the AHCA as a Rising Star—Future Leader for this commitment to the long-term healthcare profession.

Lisa Hohlbein, RN, BS, RAC-CT, MSCN

Lisa Hohlbein, RN, BS, RAC-CT, MSCN and Manager-Clinical Consulting, VCPI has over 19 years of experience in the health care industry including acute care and skilled nursing settings. Her areas of expertise include clinical reimbursement, long-term care and sub-acute care assessment and operations, leadership and team building, and development of educational tools. Her experience also includes performing and overseeing various reimbursement reviews for Medicaid and PPS in multi-state, skilled nursing facilities.

Stephanie Kessler, Senior Manager, RAC-CT

With over 17 years of clinical experience in long-term care, Stephanie has extensive expertise in the areas of operational performance analysis, RAI process, staff training, and reimbursement systems. Her in-depth knowledge is concentrated in state and federal regulations and all aspects of the RAI process.

Carol Maher, RN-BC, RAC-CT

Carol has worked with the MDS since the early 1990s. She has served as chairman of the new RAPS and format committee for the RAP workgroup, the Technical Expert Panel for Care Planning, and the Technical Expert Panel for QMs for MDS 3.0. She is an AANAC board member and membership committee chair.

Marilyn Mines, RN, BC, RAC-CT

Marilyn has 44 years of nursing experience, with 33 of those years in long-term care including 13 as a DON and 20 as a consultant. She is a national speaker on numerous topics and has been published in McKnight's Long-Term Care and MDS, PPS, and Billing Alerts. Marilyn is on MDS Alert's editorial board and has presented for Eli's audio educator and HcPro.

Sandy Reifsteck, RN, MS Ed, FACMPE

Sandy has 30 years in leadership roles in an integrated system, including a nursing home and retirement center. She is currently with the Institute for Healthcare Communication as Coordinator, Office of Development and Quality Outcomes. She also serves as adjunct faculty for the University of Illinois, College of Nursing and College of Medicine. Sandy speaks nationally and publishes in healthcare journals.

Annette Sanders, BS, RN

Ms. Sanders interacts daily with LTC stakeholders and LTC organizations. She brings over 20 years of experience as an educator and consultant to eldercare communities on such topics as clinical practices, organizational leadership, and person centered care initiatives.

Janine Savage, RN, RAC-CT, CHC

Janine has responsibility for Clinical Operations, Information Technology, Clinical Operations and Resident Accounts for United Methodist Homes, an LTC organization with five campuses in NY and PA. She is the Project Manager for an integrated software implementation project. Janine has presented at numerous conferences including AAHSA, AHIMA, NYAHS and AANAC.

Barbara Thomsen, CDM,CFPP, RAC-CT

Barbara is the MDS/OASIS Automation Education Coordinator for the state of Iowa, where she is involved with case mix reimbursement and Iowa Medicaid Enterprise partner Iowa (Quality Improvement Organization). Barbara is a member of AANAC and the Dietary Manager's Association, is a national DMA Keynote speaker and is a published author of nutritional/MDS LTC articles.

Janet Watton, CTRS, Eden Educator

Janet has worked in long-term care for over 16 years in a variety of roles and is an Eden Educator for the Eden Alternative. Her areas of expertise include Alzheimer's programming, culture change, behavior management, and development of educational tools. She has presented at over 80 facility, regional, state, and national workshops.

REGISTRATION INFORMATION

THREE EASY WAYS TO REGISTER!

- 1. Go online** to aanac.org/fallforum2010
- 2. Call** 800.768.1880
- 3. Mail** completed form to: AANAC 400 S. Colorado Blvd., Suite 600, Denver, Colorado 80246.
Please note: Mailed registrations must be postmarked by October 5, 2010.

IMPORTANT DATES

- 1. Early Bird Registration**
Pay by August 16, 2010
- 2. Regular Registration**
August 17, 2010 – September 28, 2010
- 3. Late Registration**
September 29, 2010 – October 11, 2010
- 4. Individuals wishing to register after October 11, 2010** may do so at the conference registration desk onsite at the Sheraton Baltimore City Center Hotel.

WHAT'S INCLUDED?

The preconference certification course registrations include breakfast, lunch, breaks and handouts for each course. The other pre-conference course and the conference registration fees include breakfast, lunch and breaks each day.

PAYMENT INFORMATION

AANAC accepts VISA, MasterCard and American Express. Please provide appropriate contact and billing information with your payment and registration form. We are unable to process registration forms received without payment.

AANAC MEMBERSHIP

You must be an AANAC member at the time of the conference to take advantage of the member discount rate. Membership is non-transferable; it is based on the person, not the organization. Replacements for conference attendance must be an AANAC member at the time of the conference. You may join AANAC at the time of registration by submitting the membership and registration fee along with our registration form. Both payments must accompany your registration form.

CANCELLATIONS

All cancellations must be submitted in writing to the AANAC office via email to info@aanac.org or faxed to 303.758.3588. Cancellations received before September 29, 2010 are subject to a \$50 administrative fee. If cancellations are received between September 29 and October 6, 2010, a 50% refund will be granted. Cancellations received after October 6, 2010, are non-refundable and cannot be transferred to a future conference. This policy will be strictly enforced.

TRANSFERS

All transfers must be submitted in writing to the AANAC office via email to info@aanac.org or faxed to 303.758.3588. Transfers include any substantial registration change, such as changing pre-conference workshops or transferring registration to another party. Transfers received after September 29, 2010 are subject to a \$50 administrative fee.

EDUCATIONAL SESSION CHANGES

The final agenda and educational offerings are subject to revision. Please consult your Conference Program distributed at the Fall Education Forum for actual sessions and schedules, or visit our website at aanac.org/fallforum2010 for updates to the schedule.

AANAC members receive substantial discounts on registration. They also stay “in the know” year-round with updates on the latest information from our publications and routine visits to aanac.org.

HOST HOTEL

Sheraton Baltimore City Center Hotel

The Sheraton Baltimore City Center Hotel offers a great location for business and pleasure. It is directly across from the 1st Mariner Arena and only 2.5 blocks from the Baltimore Convention Center. Baltimore's fun, beautiful, and historic Inner Harbor is only three blocks away.

Sheraton Baltimore City Center

101 W. Fayette Street, Baltimore, MD 21201
410.752.1100 • 866.837.5182

HOTEL RESERVATIONS

Rooms are reserved for the AANAC Fall Education Forum for the nights of October 16, 2010 – October 23, 2010 at a special rate of **\$159.00/night** single or double. Call 1.866.837.5182 for reservations. Additional persons will be charged at a rate of \$20.00 per person, per night. All room rates are subject to any local, state and federal tax that may apply at the time of occupancy. **This rate will be honored until September 16, 2010** or until rooms are committed, whichever may occur first. After this date requests may be made but such rooms are subject to the Sheraton Baltimore City Center Hotel's availability at prevailing room rates. Be sure to give dates and group name, AANAC, for discounted rate. (An early departure fee of \$75 will be charged to guests who check out prior to their reserved checkout date.)

AANAC urges all conference attendees to secure your hotel reservations at AANAC's host hotel (Sheraton Baltimore City Center Hotel). The hotel has been contracted to provide the best rate and services to our conference attendees. In order to reserve the required meeting rooms, AANAC has a contractual obligation to fill our sleeping room block. AANAC risks defaulting on our obligation if reservations are made at a different hotel. This will translate into AANAC paying higher costs (penalties) to the hotel. Should this occur, AANAC will likely be forced to increase our conference registration fees for future conferences.



THINGS TO DO IN BALTIMORE

In addition to ample educational and networking opportunities, you'll have time to explore Baltimore's many attractions, including the beautiful and historic Inner Harbor. Enjoy a vibrant neighborhood alive with activities. Here are five things worth checking out:

Harborplace and the Gallery

Located in the heart of the Inner Harbor on Pratt Street, Harborplace and The Gallery offer unique shopping, diverse dining and a variety of entertainment right on the picturesque waterfront.

World Trade Center

Seeming to hover 405 feet directly over top of the harbor, the World Trade Center in Baltimore offers the best view of the city in every direction from the "Top of the World" Observation Level on the 27th floor.

National Aquarium

Nearly 17,000 creatures of nearly 600 species call the National Aquarium in Baltimore home. From dolphins to sharks to sea urchins, the Aquarium is a true feast for the eyes and brains of curious guests.

Lexington Market

Baltimore's Lexington Market is the country's oldest public market. Opened in 1782, the Lexington Market has been a Baltimore icon for more than 225 years.

Baltimore Museum of Art

The Baltimore Museum of Art organizes and presents a variety of dynamic exhibitions and innovative programs throughout the year. The BMA is free for everyone, every day.

REGISTRATION FORM

STEP 1: AANAC MEMBERSHIP

- I am a current AANAC member.
My member number is: _____
- I want to renew my AANAC membership for \$110.
My member number is: _____
- I wish to join AANAC for \$110.

STEP 2: TELL US HOW WE SHOULD CONTACT YOU

FULL NAME

FIRST NAME TO APPEAR ON BADGE

CREDENTIALS JOB TITLE

ORGANIZATION

ADDRESS HOME BUSINESS

CITY STATE ZIP

TELEPHONE

E-MAIL ADDRESS (PLEASE INCLUDE CONFIRMATIONS AND OTHER IMPORTANT INFORMATION WILL BE DISTRIBUTED VIA E-MAIL.)

STEP 3: SELECT YOUR REGISTRATION CATEGORIES AND EVENTS

Preconference Workshops 10/18 – 10/20

3-Day Workshops	Members		Non-Members	
	Std.	Late	Std.	Late
RAC-CT® Certification	<input type="radio"/> \$450	<input type="radio"/> \$500	<input type="radio"/> \$650	<input type="radio"/> \$700
C-NE Certification	<input type="radio"/> \$450	<input type="radio"/> \$500	<input type="radio"/> \$650	<input type="radio"/> \$700
Medicare University	<input type="radio"/> \$450	<input type="radio"/> \$500	<input type="radio"/> \$650	<input type="radio"/> \$700
2-Day Workshop	(Tues., 10/19 – Wed., 10/20)			
RAC-CT® Recertification	<input type="radio"/> \$350	<input type="radio"/> \$400	<input type="radio"/> \$550	<input type="radio"/> \$600

Conference Registration

	Members	Non-members
Early bird: by Aug. 16, 2010	<input type="radio"/> \$395	<input type="radio"/> \$780
Standard registration: Aug. 17 – Sept. 28	<input type="radio"/> \$415	<input type="radio"/> \$780
Late registration: after Sept. 28	<input type="radio"/> \$465	<input type="radio"/> \$780

After October 11, please register onsite.

AANAC FALL EDUCATION FORUM

October 18 – 22, 2010
Sheraton Baltimore City Center Hotel • Baltimore, MD

STEP 4: CALCULATE YOUR FEES

Join/renew membership	\$ _____
Preconference workshops	\$ _____
Conference registration	\$ _____
Total payment	\$ _____

Payment method

Registration forms received without payment cannot be processed.

- Check enclosed (Payable to AANAC. Must be postmarked by 10/5/2010)
- Credit card
 VISA Mastercard AMEX

CARD NUMBER

NAME ON CARD

EXPIRATION DATE SECURITY CODE

SIGNATURE

STEP 5: TELL US ABOUT YOURSELF

Please check the item that most closely defines your job title or professional discipline:

- MDS Coordinator Staff development
- Staff nurse Clinical consultant
- DON Corporate clinical director
- ADON Other nurse executive/LTC professional
- Administrator Other RAI/MDS professional
- Business partner

- Check this box if you need special assistance to participate fully in the event.
Special needs: _____

- Check this box if you have special meal requests (including food allergies)
- Kosher
- Vegetarian
- Other: _____

- Check this box if this is your first time attending an AANAC Conference.

Are you interested in volunteering at the conference?
 Yes No

Registration Form, Continued

STEP 6: PLAN YOUR CONFERENCE SCHEDULE

Please indicate which breakout sessions you will attend during the conference:

Thursday, October 21

1:00 – 2:30 p.m.

- Triple Check: Key to Accurate Reimbursement *Sophie Campbell, MSN, RN, CRRN, RAC-CT and Stephanie Kessler, Senior Manager*
- Roadmap to Understanding Case-Mix Revenue Via Innovative Programming and Management *Cheryl Ben-David, PT, DPT*
- In the Company of Women: Joys & Challenges of Working With Women *Susan Murphy, PHD, MBA, RN*
- Functional Decline: Preventing the Downward Spiral—and Increasing Your Five-Star Rating *Rena Shephard, MHA, RN, RAC-MT, C-NE*

3:00 – 4:30 p.m.

- Hit the High Notes with MDS 3.0 Scales *Sheila Capitosti, RN-BC, NHA, MHSA*
- Are Your Medicare Meetings Working for You? *Marilyn Mines, RN, BC, RAC-CT*
- Individual Care Planning *Annette Sanders, BS, RN*
- Achieving Successful Outcomes in Long Term Care Electronic Medical Record (EMR) Implementation *Janine Savage, RN, RAC-CT, CHC*

Friday, October 22

12:30 – 2:00 p.m.

- What to Say When: Conversations at the End of Life *Sandy Reifsteck, RN, MS ED, FACMPE*
- Highlights of MDS 3.0 Section M Skin Conditions *Elizabeth Ayello, PHD, RN, ACNS-BC, CWON, MAPWCA, FAAN*
- Care Area Assessments—Improving Quality and Meeting Requirements *Rena Shephard, MHA, RN, RAC-MT, C-NE*
- Quality Indicator Survey—Fundamentals of What You Need to Know *Kenneth Daily, LNHA, BA*

2:30 – 4:00 p.m.

- The Wave of the Future: Culture Change and the MDS 3.0 *Lisa Hohlbein, RN, RAC-CT, MSCN and Janet Watton, CTRS, Eden Educator*
- Everything You Ever Wanted to Know About MDS Automation and Options for Correcting an MDS 3.0 *Barbara Thomsen, CDM, CFPP, RAC-CT*
- MDS 3.0 and Medicare *Carol Maher, RN-BC, RAC-CT*
- Using the QIS Critical Element for Quality Assurance and Improvement *Kenneth Daily, LNHA, BA*

STEP 7: SEND US YOUR COMPLETED REGISTRATION FORM WITH PAYMENT

Go online to aanac.org/fallforum2010

Call 800.768.1880


Mail completed form to: AANAC 400 S. Colorado Blvd., Suite 600, Denver, Colorado 80246. *Please note: Mailed registrations must be postmarked by October 5, 2010.*

STEP 8: MAKE YOUR HOTEL RESERVATION

Sheraton Baltimore City Center Hotel

1.866.837.5182

Hotel reservation deadline: September 16, 2010



“I sponsored two of my staff to come and experience the pre- and main conference. WOW! You should see them now.”

— **KATHERINE CASS, RN, MA, OCN, C-NE**
LOS ANGELES, CA



MEMBERSHIP MEANS MORE

Membership in AANAC means more than a discount on conferences and workshops. It's more than coming together with your colleagues a few days a year. It's even more than first-rate education. **It's a lifeline** to the information, resources and support you must have to stay current in your job and stay at the top of your field.

CERTIFICATION

Want to develop your expertise and stand out from the crowd? AANAC offers two leading certifications: Certified Resident Assessment Coordinator (RAC-CT[®]) and Certified Nurse Executive (C-NE) that can give you the confidence and credentials to leap ahead in your career.

EDUCATION

It's easy to excel when you learn from the best. AANAC's Webinars, workshops and conferences are taught by the best in the field; those with first-hand knowledge and extensive experience with CMS, MDS, culture change and more.

INFORMATION

In the rapidly-changing healthcare field, it's critical to ensure you are making decisions based on the most current information and regulations. If you're not, you could be putting your facility at risk and hurting reimbursement. AANAC is committed to providing the latest updates through our website, print and electronic publications. You can also post any question to our expert-moderated e-mail discussion groups to receive guidance from your colleagues and our pros!

CONNECTIONS

Being a member of AANAC means belonging to something bigger than yourself; you'll be connected with 10,000 other long-term care professionals who share your commitment to provide the best quality care to residents. Through in-person events and e-mail discussion groups, you can develop relationships that will serve you well throughout your career.

Membership
MATTERS

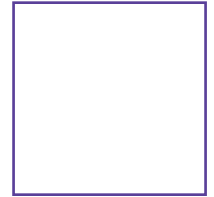


**Join or Renew Your
Professional Commitment Today!**

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400 S. Colorado Blvd., Suite 600
Denver, Colorado 80246



ROADMAP TO THE FUTURE»»

The **AANAC Fall Education Forum** is a must-attend event for healthcare professionals in long-term care. Join us for:

- Up-to-the-minute information on MDS 3.0, RUG-IV and healthcare reform, with practical, actionable steps for navigating the transition
- Advice on how to deal with stress and career burnout
- Guidance on how to successfully manage change
- The latest on culture change initiatives and how they intersect with regulations
- The opportunity to connect with colleagues who share your challenges

To register, visit aanac.org/fallforum2010

